

# TASS

the alpha school system



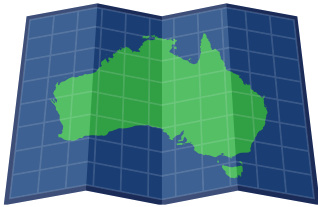
## TASS CLOUD HOSTING SERVICES

PROVEN CLOUD HOSTING, TRUSTED BY SCHOOLS  
ACROSS AUSTRALIA

# TASS CLOUD HOSTING

## BUILT TO MEET THE NEEDS OF BUSY SCHOOLS

Remove the overhead of day-to-day hardware management with TASS Cloud Hosting Services, a scalable end-to-end hosting solution for your school's TASS servers.



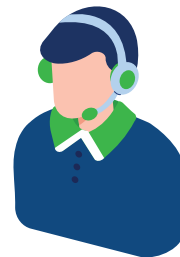
### ON-SHORE

A private, local framework where all data is stored and processed solely in Australia.



### SECURE

ISO 27001 certified, with critical incident support backed by our global data security team.



### SUPPORTED

Proactive monitoring, maintenance and after-hours support with on-call engineers.

## WHY THE CLOUD?



### Lower operating expenses

Reduce overhead and avoid the need for big hardware investments and repairs with one easy, predictable operational cost.



### Save time and increase productivity

Get TASS to manage the day-to-day hassle of backups, security, updates and more; allowing your team to focus on what's important.



### Tailored to your needs

Fully scalable and capable of growing with your school, multiple hosting tiers ensure there's a solution for schools of all shapes and sizes.

## PROACTIVE MONITORING & MAINTENANCE

Ongoing maintenance of servers and hardware infrastructure can drain your time and resources.

Let us handle the hard work for you, with regular maintenance by our expert team including backups, security updates and performance enhancements - so you know you're in safe hands.

A monthly maintenance window will keep your systems up-to-date and performing at their best, with change control procedures to help minimise risk and maximise stability.



## SECURITY IS PARAMOUNT

Schools have vast amounts of sensitive information flowing in and out of their TASS systems every day.

Advanced malware monitoring and response services mean that problems can be discovered and fixed before they impact your school, with critical incident support backed by our global data security team.

With encryption at rest and at transit, segregated web application and database servers, and secure multi-factor access to hosting systems, you can be confident that your school's data is safe.



## KEEP YOUR SCHOOL RUNNING

Reduce risk and keep your school's critical TASS system available and accessible 24/7.

After-hours support includes on-call engineers working across our full technology stack, with escalation workflows in place to ensure you get a fast response.

TASS conducts regular testing of disaster recovery plans and backup systems, with multiple backup methods for added peace of mind.



## SELF-HOSTED VS TASS CLOUD

Compare the features and inclusions of our two hosting options.

**Note:** Any school not hosted in TASS cloud is considered 'self-hosted'.

	Self-Hosted	TASS Cloud
<b>Server Infrastructure</b>	Customer Responsibility	Included
<b>Technical Support</b>	Business hours only, on a break/fix basis	Full support during business hours and after hours support for high priority issues
<b>TASS Web Tech Stack: Licensing and Patching</b>	Included	Included
<b>HTTPS Certificate</b>	Customer Responsibility	Supplied, managed and renewed by TASS
<b>Server Installations and Migrations</b>	Chargeable	Included
<b>Performance Monitoring</b>	None	Included
<b>Patching</b>	Customer Responsibility (except for web tech stack)	Included
<b>Security</b>	Customer Responsibility	Managed by TASS
<b>Backups</b>	Customer Responsibility	Managed by TASS
<b>Restoration</b>	Chargeable	Included
<b>Anti-Malware</b>	Customer Responsibility	Managed by TASS

## HOSTING TIERS AND PRICING

Our cloud hosting tiers offer different levels of compute power, storage, and features to suit schools of all shapes and sizes.

All tiers are backed by the same high-quality technical support and services.

	<b>Indicative School Size</b> (# of students)	<b>Pricing</b> (per annum, ex-GST)
<b>Tier 1</b>	Up to 500	\$10,000
<b>Tier 2</b>	Up to 1,000	\$13,000
<b>Tier 3</b>	Up to 2,000	\$16,000
<b>Tier 4</b>	Up to 3,000	\$20,000
<b>Tier 5</b>	Over 3,000	\$25,000

For existing TASS customers, our Technical Services team will review your instance prior to onboarding, to confirm the best tier to suit your needs.

Factors that influence tier selection include:

- Your server's load profile
- Volume of data in your database and repositories
- Utilisation of various TASS portals and modules (eg LMS)
- Legacy integrations (eg LDAP or database access)

School groups or enterprise schools should contact TASS to discuss a customised solution.



## HOSTING INCLUSIONS & EXTERNAL INTEGRATION SUPPORT

	Tier 1	Tier 2	Tier 3	Tier 4	Tier 5
<b>Repository Storage</b>	50 GB	75 GB	100 GB	200 GB	300 GB
<b>Data Transfer</b>	50 GB	75 GB	100 GB	150 GB	200 GB
<b>LDAP via VPN</b>	No	Yes	Yes	Yes	Yes
<b>Mail Relay via VPN</b>	No	Yes	Yes	Yes	Yes
<b>Database via VPN</b>	No	No	Yes	Yes	Yes

## ADDITIONAL SERVICES

### ADDITIONAL STORAGE

Schools with large LMS or TASS.doc repositories may require additional storage beyond the included amount.

**PRICE:** (per extra 100 GB)  
\$300 per annum

### TASS CLOUD MIGRATION

A turn-key solution to get your school into the cloud. An engineer will set up a staging migration, followed by user acceptance testing, with production cutover at a time convenient to your school.

**PRICE:**  
\$1,650 one-off cost

### MANAGED TEST INSTANCE

A fully managed and supported environment for your school to safely test new features and versions of TASS, and explore integrations. Includes data refreshes at no extra charge.

**PRICE:**  
\$4,000 per annum



## Live in the Cloud

The TASS team will provide guidance on anything you need to know, and ensure everything is working smoothly.

### 6. Cutover

Our engineers will decommission your existing TASS instance, then migrate it into your new cloud hosting environment. We can find a time that suits your school community, including after hours.

### 5. Testing

Access to the staging instance is provided, so you can conduct user acceptance testing and confirm that the software and integrations are working as expected.

### 4. Staging

Our engineers will upload a copy of your TASS instance to our secure hosting environment and configure a staging instance using a sanitised version of your live data.

### 3. Onboarding

TASS will work with your school's designated representative to gather all of the information required to tailor the environment to your specific needs; such as domain names, VPNs, and mail server configuration.

### 2. Kick-Off

An engineer from our Technical Services team will be assigned as your dedicated project manager, and schedule a kick-off meeting to discuss the requirements and plan your migration.

### 1. Review

The TASS team will review your existing TASS instance to make sure you select the right hosting tier for your school.

## YOUR JOURNEY TO THE TASS CLOUD

We make migration a breeze, with our experienced team handling all of the hard work for you - so you can enjoy smooth sailing every step of the journey.

